

**PRESS RELEASE**

**Capella Ubud, Bali is Voted No.1 Hotel in the World in Travel + Leisure  
2020 World's Best Awards**

*Capella Hotels and Resorts is also named the No.2 Hotel Brand in the World" by T+L readers.*



**July 8, 2020** - *Travel + Leisure* announced the results of its highly anticipated annual World's Best Awards, with [Capella Hotels and Resorts](#)' properties receiving top honours. **Capella Ubud, Bali**, the brand's tented-retreat designed by acclaimed architect Bill Bensley, scooped up the top title of **No.1 Hotel in the World in Travel + Leisure 2020 World's Best Awards!** Accompanying this grand title is **Capella Hotels and Resorts ranking No.2 Hotel Brand in the World.**

"We are extremely honoured to receive these prestigious recognitions. These awards are a clear reflection of the passion, care and attention to detail our colleagues have placed into creating each exceptional Capella destination. Our vision to create the perfect stay is only made possible due to their dedication in providing the highest levels of personalised service and curating experiences that celebrate our communities and their culture", said Nicholas M. Clayton, CEO, Capella Hotels and Resorts.

Constantly pushing the envelope, Capella Hotels and Resorts is lauded for being masters in the craft of hospitality, with its award-winning designs and polished experiences that come with a twist of the unexpected. Guests of Capella are given the opportunity to fully immerse into the local way of life thanks to the expert team of Capella Culturist, who spend time scouring each locale they are based in, leaving no leaf unturned in their quest to provide guests with unforgettable moments.



*Capella Culturist from Capella Ubud*

Part-time neighbourhood expert, part-time intuitive mind-reader, the Capella Culturist are champions of meaningful discovery and keepers of the destination's storied past and present. Explorers, they take pride in unlocking new skills, gathering unforgettable curated experiences and immersing into the local culture to engage and discover local heritage and culture. They understand that the fascinating people you meet along the way enrich your travel experience and seek to bridge the gap between the local community and guests with Capella Curates.

Capella Curates are on- and off-site experiences designed to become lifelong memories. From discovering unique rituals of ethnic minorities to learning how to make traditional Indonesian elixir, the Capella Culturist spearheaded this initiative to give guests a glimpse into the soul of each destination.



To thank voters and guests for their never-ending support, Capella Hotels and Resorts have launched a **‘Dream Now, Travel Later’** offer across all properties. The limited-time package presents exclusive rates for guests to experience Capella’s philosophy of curating visionary experiences and culture for when travel resumes.

Capella Hotels and Resorts’ global expansion plans are on track with exciting new hotels in the pipeline. Set to open late this year is the highly-anticipated [Capella Bangkok](#) featuring expansive suites and villas overlooking the Chao Phraya River as well as three-Michelin-starred chef Mauro Colagreco’s first foray into Asia. Following Bangkok will be the unveiling of Capella Hanoi, which is also designed by Bill Bensley and features 47 rooms and suites that will transport guests back to the romantic era of Opera in the Roaring Twenties.

The World’s Best Awards are the result of votes from Travel + Leisure’s readers and hotels are rated on the following characteristics: rooms, facilities, location, service, food and value. Capella Ubud was also voted the No.1 Resort Hotel in Asia and the No.1 Resort Hotel in Indonesia, while Capella Singapore – the brand’s flagship hotel – was named No.2 Hotel in Singapore.

This is the award’s 25th anniversary and the brand will be celebrated with an expanded print issue this August. The 2020 World’s Best Awards are published online at [Travel + Leisure’s](#) website and celebrated in the August issue of Travel + Leisure’s US edition.

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### **About Capella Hotels and Resorts**

The Capella Hotels and Resorts collection consists of properties in Singapore, Ubud, Shanghai, Sanya and Düsseldorf. Capella Bangkok located on the banks of the Chao Phraya River will be joining the portfolio later this year, along with Capella Hanoi designed by world-renowned architect Bill Bensley. Set to open in the coming years include the Maldives, Sydney, Macau and Chiang Mai.

The exceptional hospitality brand focuses on crafting authentic, cultural experiences for its guests, combining a legacy of thoughtful design with the highest level of personalised service. For more information please visit [www.capellahotels.com](http://www.capellahotels.com)